

FRIARS COURT

Caravan site rules, terms and conditions

1. The **Island CL** is a 5-van certificated location (CL) registered with the *Caravan and Motorhome Club*. All pitches are on grass and all are riverside. We are unable to reserve specific pitches.
2. The **Cricket Bat Field** is not registered with the *Caravan and Motorhome Club* nor is it a CL but we only permit members of the Club to stay. All pitches are on grass and vans may park either riverside or within the field. We are unable to reserve specific pitches.
3. A valid *Caravan and Motorhome Club* membership card must be shown on request. We reserve the right to refuse a booking and retain any deposit or balance paid in the event a valid membership card cannot be produced.
4. Arrival time is between 1:00pm and 8:00pm. Departure time to be no later than 12:00pm (midday). Any queries on arrival or during your stay please call the numbers below.
5. There must be at least a 6-metre space between adjacent caravans / motorhomes / campervans and awnings.
6. Each pitch is permitted an awning or a porch canopy and / or a toilet tent.
7. Each pitch may have a freestanding event shelter (maximum dimensions 3 metres by 3 metres), or up to 2 pup-tents, which must be included and paid for when a booking is made.
8. Individual tents and / or camping are not permitted.
9. There is a 2-night minimum stay at weekends (Friday & Saturday night or Saturday & Sunday night) and a 3-night minimum stay over a bank holiday weekend.
10. If staying for 14 days or more a caravan / motorhome / campervan may be required to move at least once to allow the grass to regrow.
11. There is a 10mph speed limit across the entire site.
12. Access onto the **Island CL** is over an arched bridge; maximum weight - 4 tonnes, maximum length - 8 metres.
13. Both the **Island CL** and **Cricket Bat Field** have a tap with drinking water. Rubbish bins are located by the **Island CL**.
14. There is an Elsan disposal point on the **Island CL** and the **Cricket Bat Field**. Wrap disposable nappies, wet wipes and similar items in a bag and place them in a rubbish bin - **do not** put them in the Elsan disposal points. There is no motorhome service point on either site.
15. Generators must not be used between the hours of 6:00pm and 9:00am. There are no electric hook-up's / charging points on either site.
16. Children of all ages are welcome. Please note there is unguarded river access on both sites.
17. Dinghy's / canoes / paddleboards may be launched from the river bank on either site but take note there are no dedicated launch points.
18. Barbeques, firepits and chimeneas are allowed but must be raised at least 10" above ground level. Fireworks and sky lanterns are not permitted.
19. Additional [day] guests beyond those staying in the caravan / motorhome / campervan are permitted but only when we have been advised in advance.
20. Parties are not permitted. Music must be turned off by 10:00pm.
21. Well-behaved dogs are allowed but must be kept on a lead at all times while on either site. Owners are responsible for clearing up after their dogs and disposing of the waste in a responsible way.
22. Inconsiderate, aggressive or abusive behaviour will not be tolerated; offenders will be asked to leave with no refund for unstayed nights.
23. Fishing is permitted from the bank adjacent to where a caravan / motorhome / campervan have pitched in either the **Island CL** or **Cricket Bat Field** from the 16th of June. A rod license for the Radcot Angling Club is required which can be purchased on site.

Payment & cancellation conditions

24. On booking full payment for a one or two night stay is required. For stays longer than two nights a 50% deposit (minimum £25) is required. Either payment is non-refundable.
25. A booking confirmation and receipt is automatically sent by email at the time of booking. It is your responsibility to check and ensure you have received this email. Any subsequent request to pay a balance is automatically sent by email, and is due, 14 days before arrival. Non-payment will result in the cancellation of the booking.
26. No refunds will be given for; bookings cancelled within 14 days of arrival, a late arrival, or a departure earlier than the booked dates. A 'no-show' without notice within the first 24 hours of the booked date will be considered to be a cancellation of the whole booking.
27. Bookings may be transferred, subject to availability, to a different date within the same season providing more than 14 days' notice is given.
28. The **Island CL** and **Cricket Bat Field** are riverside locations and during periods of high rainfall can become waterlogged. Should such conditions arise we reserve the right to close the sites and cancel bookings at which point any monies for unstayed nights will be refunded.

Data protection

29. The information taken at the time of booking is required to be collected for the purposes of processing your reservation. We may use your data to keep you informed of our activities, news, and other information that may be of interest to you. If you do not want us to use your information for marketing purposes please let us know. CampStead Ltd who process bookings on our behalf may contact you, inviting you to complete a questionnaire and review regarding your stay on our site.

General enquiries

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