

# FRIARS COURT

## Caravan site rules, terms and conditions

1. The **Island CL** is a 5-van certificated location (CL) registered with the *Caravan and Motorhome Club*. All pitches are on grass and all are riverside. We are unable to reserve specific pitch locations.
2. The **Cricket Bat Field** is not registered with the *Caravan and Motorhome Club* nor is it a CL but Friars Court only permits members of the Club to stay. All pitches are on grass and vans may park either riverside or within the field. We are unable to reserve specific pitch locations.
3. A valid *Caravan and Motorhome Club* membership card must be shown on request. We reserve the right to refuse a booking and retain any deposit or balance paid in the event a valid membership card cannot be produced.
4. Arrival time is between 1:00pm and 8:00pm. Departure time to be no later than 12:00pm (midday). Any queries on arrival or during your stay please call the numbers below.
5. There must be at least a 6 metre space between adjacent caravans, motorhomes or campervans.
6. Each pitch is permitted an awning or a porch canopy and / or a toilet tent.
7. Each pitch may have a freestanding event shelter (maximum dimensions 3 metres by 3 metres) or up to 2 pup-tents which must be included and paid for when a booking is made.
8. Individual tents and / or camping are not permitted.
9. There is a 2-night minimum stay at weekends and a 3-night minimum stay during bank holiday weekends.
10. If staying for 14 days or more a van must be moved at least once to allow the grass to regrow.
11. There is a 10mph speed limit across the entire site.
12. Access onto the **Island CL** is over an arched bridge: maximum weight - 4 tonnes, maximum length - 8 metres.
13. Both the **Island CL** and **Cricket Bat Field** have a tap with drinking water. Rubbish bins are located by the **Island CL**.
14. There is an Elsan disposal point on the **Island CL** and the **Cricket Bat Field**. Please wrap disposable nappies, wet wipes and similar items in a bag and place them in a rubbish bin - **do not** put them in the Elsan disposal points. There is no motorhome service point on either site.
15. Generators must not be used between the hours of 6:00pm and 9:00am. There is no electricity hook-up.
16. Children of all ages are welcome. Please note there is unguarded river access on both sites.
17. Well-behaved dogs are allowed but must be kept on a lead at all times while on Friars Court land. Owners are responsible for clearing up after their dogs and disposing of the waste in a responsible way.
18. Fireworks, firepits and sky lanterns are not permitted: above-ground barbeques and chimeneas are allowed.
19. Parties are not permitted. Music must be turned off by 10:00pm.
20. Inconsiderate, aggressive or abusive behaviour towards staff and other caravaners will not be tolerated; offenders will be asked to leave with no refund for unstayed nights.
21. Fishing is permitted from the banks of the **Island CL** or **Cricket Bat Field** from the 16<sup>th</sup> of June. A rod license for the Radcot Angling Club is required which can be purchased on site.

### Payment & cancellation conditions

22. On booking full payment of £25 or less or a 50% deposit (minimum £25) for longer bookings is required. These payments are non-refundable. Any remaining balance is due 14 days before arrival.
23. No refunds will be given for; bookings cancelled within 14 days of arrival, a 'no-show', late arrival, or departure earlier than the booked dates.
24. Bookings may be transferred subject to availability to a different date within the same season providing more than 14 days' notice is given.
25. The **Island CL** and **Cricket Bat Field** are riverside locations and during periods of high rainfall can become waterlogged. Should such conditions arise we reserve the right to close the sites and cancel bookings at which point any monies for unstayed nights will be refunded.

### Date protection

26. All information taken at the time of booking is collected purely for the purpose of processing a booking: no information will be disclosed or passed to a third party.

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**Office / bookings / general enquiries**

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