



FRIARS COURT

Caravan site rules, terms and conditions

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1. The **Island CL** is a 5-van certificated location (CL) registered with the Caravan and Motorhome Club (CAMC). Access to the **Island CL** is via an arched bridge; maximum weight - 4 tonnes, maximum length - 8 metres. All pitches are on grass and all are riverside. Specific pitches cannot be reserved.
2. The **Cricket Bat Field** is not a CL but only members of the CAMC may stay. All pitches are on grass and are either riverside or within the field under the trees. Specific pitches cannot be reserved.
3. Only caravans, motorhomes, campervans, or trailer tents may stay on either site. Individual tents and / or camping are not permitted.
4. A valid CAMC membership card must be shown on request. We reserve the right to refuse a booking and retain any deposit or balance paid in the event a valid membership card cannot be produced.
5. Arrival time is between 1:00pm and 8:00pm. Departure time to be no later than 12:00pm (midday).
6. There must be at least a 6-metre space between adjacent caravans, motorhomes, campervans, trailer tents and awnings.
7. Each pitch is allowed an awning or a porch canopy, and a toilet tent.
8. For an additional fee each pitch may have 1 freestanding event shelter (maximum dimensions 3 metres by 3 metres) or 1 pup-tent.
9. There is a 2-night minimum stay at weekends and a 3-night minimum stay over a bank holiday weekend.
10. Both the **Island CL** and **Cricket Bat Field** have a tap with drinking water. General waste and recycling bins are located by the **Island CL**.
11. Both the **Island CL** and the **Cricket Bat Field** have an Elsan disposal point. Please only use **green** / biological toilet fluid. Nappies, wet wipes and sanitary items should be wrapped in a bag and placed in the general waste bin - **do not** put them in the Elsan disposal points. There is no motorhome service point on either site.
12. There is a 10mph speed limit on both sites and access tracks.
13. If staying for 14 days or more vehicles may be asked to move to prevent damage to the grass on the pitch.
14. Generators must not be used between the hours of 6:00pm and 9:00am. There are no electric hook-ups / charging points on either site.
15. Children of all ages are welcome. Be aware there is unguarded river access on both sites.
16. Dinghies, canoes, and paddleboards may be launched from the river bank on either site however, please note there are no dedicated launch points.
17. Barbeques, firepits and chimeneas must be raised at least 10" above ground level. Fireworks and sky lanterns are not permitted.
18. Additional [day] guests beyond those indicated in the original booking are allowed on request.
19. Parties are not permitted. Music must be turned off by 10:00pm.
20. Well-behaved dogs are allowed but must be kept on a lead at all times while on either site. Owners are responsible for clearing up after their dogs and disposing of the waste in a responsible way.
21. Inconsiderate, aggressive or abusive behaviour will not be tolerated. Offenders will be asked to leave with no refund for remaining nights.



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22. Fishing is permitted from the bank adjacent to where a caravan, motorhome, campervan or trailer tent is pitched in either the **Island CL** or **Cricket Bat Field** from the 16th of June. A rod license for the Radcot Angling Club is required, this can be purchased on site.

Payment and cancellation conditions

23. For a 1 or 2 night stay, full payment is required upon booking. This payment is non-refundable.
24. For stays longer than 2 nights, a 50% deposit (minimum £30) is required. The deposit payment is non-refundable.
25. Upon booking you will receive an automatic email confirmation and receipt. It is your responsibility to check and ensure that you have received this email. A subsequent request to pay any balance will be automatically sent by email, and be due, 14 days before arrival. Failure to make this payment will result in the cancellation of the entire booking
26. A booking may be transferred to a different date within the same season, subject to availability, provided that more than 14 days' notice is given.
27. No refunds will be given for bookings cancelled within 14 days of arrival, late arrivals, or early departures.
28. If a customer fails to arrive within the first 24 hours of the booked date without notifying us of the delay, it will be considered a cancellation of the entire booking.
29. The **Island CL** and **Cricket Bat Field** are riverside locations, and during periods of high rainfall, they may become waterlogged. In such cases, we reserve the right to close the sites and cancel bookings. Any payments for unstayed nights will be refunded.

Data protection

30. The information collected at the time of booking is necessary for processing your reservation. CampStead Ltd, who processes bookings on our behalf, may contact you to complete a questionnaire and review regarding your stay on our site.